

NEW UTILITY BILL DUE DATE IS NOW IN AFFECT.

FAQS:

Why the Change?

Billing procedures were revised in April 2012 and became effective in September 2012 to clarify due dates; improve efficiency; reduce operating costs for the utility; and keep rates as low as possible for all customers.

Why did I receive a late fee on my utility bill?

Utility payments are now due on the 20th of the month in which billed. If payment is not received by the due date, a late fee will be assessed. DMC 9.02.01 Billing Procedures

What can I do?

If you feel you received a late charge in error or have questions, please call City Hall at 425 788-1185.